OPENED	CLOSED	AIRED	CONTENT
6/10/91	6/17/91	6/17/91	WOLF DOG: Randallstown (Baltimore County) woman buys wolf dog which bites her child.t Contact 2 is unable to find breeder for refund, but learns that sales of wolf dogs in Maryland are illegal. We warn public.
(Unknown)	(Unknown)	6/19/91	HMO HEADACHE: Harford County woman is scheduled for operation and approved by HMO. Because of internal dispute between HMO and health care subcontractor, woman's operation is cancelled. Contact 2 brings the two together and, via fax, gets emergency approval for procedure.
(Unknown)	(Unknown)	6/21/91	FLOODING FOUL: Howard County families inundated by water flowing from adjacent new expensive development. Contact 2 works with County officials to make.developer install flood control devices.
4/91	4/24/91	6/24/91	NO PRIZE: Caller to home of Edgewood (Baltimore County) woman offers waters filter prize for \$498.00, including purchase of vitamins. This is a scam. Contact 2 is unable to recover money, but warns viewers of this new, large-scale scam.
4/23/91	6/91	6/26/91	RATS: For 20 years, Baltimore City woman is unable to get her neighbor to clean his yard. Twelve-foot high pile of trash is: disgusting and unsanitary. We team with community association to lean on City to get the job done. Contact 2 is there as City removes trash mountain and rats.
4/91	6/91	6/28/91	ANIMAL TRAGEDY: Parkton (Baltimore County) woman attempts to adopt pregnant cat. Because of fluke in Baltimore County law, she is refused and cat and kittens are destroyed. Contact 2 exposes the strange laws and focuses on the tragedy of cats and dogs that go unspayed and unneutered, breeding millions of unwanted puppies and kittens.

OPENED	CLOSED	AIRED	CONTENT
5/29/91 5/30/91	6/6/91	7/1/91	FRIDGE FRAUD: Two viewers (1 Baltimore City, 1 Baltimore County) are scammed by man who advertises used refrigerators and sells them out of his home. Seller promises Contact 2 he will return \$125 to each viewer but he doesn't. We warn of this bad business.
6/91	7/91	7/5/91	READING THE CONTRACT: Contact 2 deals with letter from confused viewer who signed for modeling course that didn't deliver. We examine contract and find the modeling school really didn't promise very much. We examine what viewers should look for in modeling and trade school contracts.
5/14/91	7/91	7/8/91	SAVE MY HOUSE: Anne Arundel Country cancer patient gets notice of lien filed against only possession, her home. It turns out University of Maryland Hospital neglected to get her medical assistance and Medicare. straight. Contact 2 gets billing office to straighten out and gets lien cleared so that woman may keep her home.
7/2/91	7/10/91	7/10/91	POSTAL PROBLEM: Glen Burnie (Baltimore County) man uses overnight U.S. Post mail to send airline tickets to his parents so they may visit grandchildren. Package is lost. He is unable to get Post Office to refund in time for him to re-purchase tickets and he doesn't have any more money. Contact 2 works with Post Office and US Air to get new set of tickets. Contact 2 is there for happy arrival/reunion.
12/90	6/28/91	7/15/91	HOSED BY CHEVRON: Chevron orders parts to fix woman's car and charges her for all parts. Doesn't install all parts, but won't. issue refund. Contact 2 gets Chevron station to

OPENED	CLOSED	AIRED	CONTENT
			refund 840 to Glen Burnie woman for parts not used.
7/1/91	7/15/91	7/19/91	MORTGAGE MAYHEM: Sears sells Parkville (Baltimore County) couple's house mortgage to Paine Webber but never informs couple. Couple continues to pay Sears. Paine Webber doesn't know this and begins foreclosure proceedings. Contact 2 gets the two companies talking and couple is cleared.
4/29/91	5/13/91	7/24/92	SCHOOL SCAM: Baltimore City man deposited \$100 for course at Barclay School (a trade school). School informed him it would close before his graduation, but never refunded \$100. Contact 2 gets the full refund.
(Unknown)	(Unknown)	7/26/91	CAR REPAIR RIP-OFF: Baltimore woman has major repairs on car twice and garage won't make good when car continues to break down. Contact 2 gets the garage to work on car properly and get it on the road again.
(N/A)	(N/A)	7/29/91	COURTESY CALLS: After seeing that many Contact 2 problems deal with a lack Of communication between the customer and business, we check in with local companies and consumers to highlight better practice for both sides to avoid consumer problems.
4/17/91	7/91	7/31/91	VITALIZER: Arizona company sells \$3.40 gas-saving device to Hurlock man. We learn that hundreds were sold in Maryland. Atty General persuades company to pull from market for further testing because device doesn't work. We warn of this and similar scams.
(Unknown)	(Unknown)	8/7/91	CREDIT CARD CRUNCH: Bank issues credit card to Baltimore woman, then duns her and ruins credit when bills aren't paid. Contact 2 learns that bank mistakenly sent card to wrong

(	OPENED	CLOSED	AIRED	CONTENT
				person - someone in California! We get bank to clear up credit for her.
	(Numerous	calls)	8/9/91	MAIL SCAM: Beware the National Notification Clearinghouse. It mails thousands of notice into Maryland promising big prizes in return for cash to be mailed to company. Contact 2 learns that Post Office and U.S. Attorney filing civil and criminal charges against company and seizing cash. We warn viewers not to respond to scam.
1	1991	1991	8/12/91	DISABILITY: Man is denied Social Security disability benefits even though he is clearly disabled. Contact 2 persuades Social Security Administration to hurry appeal and man is awarded benefits plus thousands of dollars in back benefits.
1	.991	1991	8/14/91	RAT RUBOUT: A Baltimore City woman is inundated with rats coming in from surrounding buildings but is unable to get City to help. Contact 2 learns of and profiles Rat Rubout program. Which comes to woman's rescue and eradicates her rodents.
1	./21/91	4/1/91	8/16/91	Gutter Guy: Waverly (Baltimore City) man pays \$200 for gutters to be shored up. A light snow pulls them down. Contact 2 calls contractor and Home Improvement Commission. Week before Home Improvement hearing, contractor fixes gutters. In August, Home Improvement Commission goes to court and gets decision against contractor for other bungled jobs. (Further action 8/91.)
3	/27/91	5/22/91	8/19/91	DUMB DOOR: Baltimore City woman pays Sears \$600 for door and installation. It falls of hinges. Contact 2 gets Sears to replace door.
5	/2/91	6/13/91	8/21/91	RETIREMENT RUNAROUND: Baltimore County woman worked for company for

OPENED	CLOSED	AIRED	CONTENT
			several years and then left. She attempted to get her 401K money out to reinvest but was unable to do so. Contact 2 called investment company and convinced them to release the several thousand dollar 401K to the woman.
7/8/91	7/15/91	8/23/91	STROLLER SCAM: Woman running home for AIDS babies orders special stroller from furniture store, puts \$500 down. Waited one year. Contact 2 was able to get a full refund.
7/23/91	8/6/91	8/26/91	IT'S A CRIME: Hit and run driver hits Baltimore woman's van. She tracks down driver's insurance company which refuses to pay the \$100 deductible that her insurance company won't pay. Contact 2 gets the insurance company to pay the deductible.
6/25/91	7/2/91	8/28/91	MAIL DELIVERY: Parkville (Baltimore County) woman moves into new development. Builder neglects to install mailbox, so Post Office won't deliver mail. Contact 2 gets builder to install mailbox and contacts Post Office to begin delivery.
8/16/91	8/23/91	8/30/91	900 NITWITS: Baltimore City woman calls 900 to obtain credit card and catalogue. She receives nothing. Contact 2 learns that long distance carriers, such as AT&T, are responsible for removing bogus 900# charges. We get AT&T to remove woman's \$849.50 charge from her bill.
4/30/91	5/21/91	9/4/91	MAIL ORDER MADNESS: Dundalk (Baltimore County) woman does not order romance novels, but they arrive anyway, and she is billed. Contact 2 gets the New York company to cancel the bogus order and stop billing woman.
(Unknown)	(Unknown)	9/6/91	LOAN SCAM: Florida company contacts Marylanders offering \$4,000 loans in

OPENED	CLOSED	AIRED	CONTENT
			exchange for advance fees of several hundred dollars. This is illegal in Maryland Contact 2 profiles a Baltimore City woman who sent \$200 to the company. We are unable to retrieve money, but work with Florida authorities to identify people scammed here. And, we warn everyone to avoid advance-fee loans.
8/20/91	9/3/91	9/9/91	POISON PROBLEM: Young Upperco Baltimore County) mother is unable to get neighbor to mow or eradicate poison ivy adjoining her property. We learn it is illegal to have poison ivy on county property. Contact 2 works with County enforcers and with the owner to get rid of the poison ivy. We follow up to make sure he is continuing care of the lot where the ivy had been.
9/6/91	9/6/91	9/11/91	SHELTER: Two young homeless Baltimore City mothers call Contact 2 from a phone booth. Contact 2 is able to locate and get them to a special shelter just for mothers with[children. It also helps the mothers find employment so they may eventually be self sufficient.
(Unknown)	(Unknown)	9/13/91	SESAME STREET: Young mother of two orders Sesame Street books. Contact 2 calls company and learns the family's name had been entered incorrectly into computer, so nor books were received. We get mistake [corrected and books arrive.
7/25/91	8/29/91	9/16/91	MUSICAL MESS: Local company sells CDs door to-door, offering "free prize" with orders Maryland law states it's illegal to advertise something as free if you must buy something to get it; also, in the case of a Woodlawn (Baltimore County) woman, the free prize never arrived. Contact 2 got her \$30 cash deposit returned and also got her CD contract cancelled.

OPENED	CLOSED	AIRED	CONTENT
7/30/91	9/11/91	9/18/91	INSURANCE TRAIL: Baltimore City woman's mother dies and insurance company claims it cannot locate the policies the daughter is claiming. Contact 2 goes on paper chase and[finds numbers of policies. We highlight Maryland insurance law.
(Unknown)	(Unknown)	9/20/91	PARKING TICKET: Woman fined \$45 for parking in handicapped space at White Marsh Mall (Baltimore County), but she didn't park in a handicapped spot. Contact 2 learns that handicapped spots must be properly marked and posted - these spaces were not. We get ticket cancelled and we get Mall to properly mark and post spots.
3/21/91	8/29/91	9/25/91	MEDICARE MIX-UP: Baltimore City woman is billed \$8,000 for medical care at a hospital, but woman had never been to that hospital. Contact 2 learns that both Medicare and hospital are billing the wrong person. We get bills sent in right direction and clear our viewer.
7/17/91	8/28/91	9/27/91	FOOTLOCKER FOUL-UP: Baltimore City man makes 830.00 charge on VISA at Footlocker store. Clerk changes receipt to read \$300.00 and pockets the difference. Footlocker fires clerk, but won't credit customer. Contact 2 gets full credit for customer.
9/91	9/91	9/30/91	TICKET TRAUMA: Woman from Towson (Baltimore County) gets notice that her license will be suspended because she didn't appear for court date. She has no clue what it is all about. Contact 2 learns another woman with same name, same birth date and similar driver's license number is really the traffic violator. We work with Motor Vehicle Administration to clear our innocent viewer.

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## ATTACHMENT M

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Federal Communications Communications	
Pocket No. 93-94 Exhibit No. fax 3	
Presented by Scripps Howard	
Disposition Received Rejected 10.6.93	
Reporter Charles alcher	
Date 10.6.53	

Attachment M is principally a compilation of excerpts from tapes kept in the ordinary course of business of certain public affairs programs, news stories, and other programs broadcast on WMAR-TV during the License Term. Attachment M was created under the supervision of Emily L. Barr to offer a sampling of the locally produced video programming that WMAR-TV offered during the License Term to serve community needs and interests. The tape also includes charts and photographs showing Scripps Howard's financial commitment to invest in needed news gathering and programming equipment during the License Term and the results of that commitment. A copy of the tape accompanies this copy of the testimony of Emily L. Barr.

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# ATTACHMENT N

For wal Communications Carvilly un	
Find and Communications County of 3 in other No. <u>83-69</u> Echibit No.	
imposented by Scripps Howard	
· Identified 10.6-63	
Disposition Received any last para graph 091	19
(Rejected	-
Rejerter Cha Wehner	
Data 10.6,93	

#### WMAR-TV Video Exhibit

What you are about to see is a sample of WMAR-TV's community related and public affairs programming planned prior to September 3, 1991 and aired during the period from May 30, 1991 to September 30, 1991.

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An example of WMAR's commitment to community and public service is the local production and broadcast of the Children's Miracle Network Telethon to benefit the Johns Hopkins Children's Center. During June of 1991 WMAR-TV donated 21 hours of air time for the telethon. Starting at 9:00 pm on June 1st and ending on June 2nd at 6:00 pm WMAR raised over \$1.6 million for the Johns Hopkins Children's Center. Over seven hours of the telethon was locally produced. In addition, WMAR produced a special edition of its public affairs program, Front Page, to preview and introduce this event and to inform the community about the Children's Center.

Illiteracy is a growing concern in Baltimore, and a priority issue for both Baltimore's Mayor and WMAR-TV. One of the ways the station has worked to combat this problem is

#### Page -2-

with a half hour program called Milo's Secret. Through a puppet named Milo, children and adults are shown the importance of learning how to read. WMAR aired an encore presentation of Milo's Secret on September 13, 1991 at 8:00 pm.

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WMAR's focus on Maryland issues is not limited to Baltimore. When Governor William Donald Schaefer planned a tour of western Maryland, WMAR saw an opportunity to inform its viewers about this part of the state. In a 1/2 hr. program called "Postcards from Western Maryland," WMAR brought to light certain factors that weigh heavily on the economic life of this region and the state. Reporter Lou Davis, WMAR's Annapolis Bureau Chief, provided his insight in this program which aired June 16, 1991 at 11:30 am. WMAR also aired an encore presentation of Postcards from Western Maryland on August 10th at noon.

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The station provides timely news and information by airing weekly, locally produced half-hour programs about issues and concerns that affect our viewing audience. One such

#### Page -3-

program, 2 The Point, aired Sunday mornings at 11:30 and addressed issues and interests of particular concern to the Black community.

For example, on the August 11, 1991 show, host, Horace Holmes, presented the efforts of concerned citizens to preserve a historic Baltimore City cemetery which has fallen into disrepair. The show imparted the importance of this landmark and stirred an interest in the community to join together in its restoration.

Front Page is another example of community oriented programming produced at WMAR during the license term.

The show which aired on June 15, 1991 dealt with the problem of school dropouts in the inner-city and how an organization called Project Raise helped school children achieve their potential through volunteer mentors. The show presented to the community a way to help children in school, and how others could get involved in this program.

#### Page -4-

Another segment, which aired on June 8, 1991, focused on Maryland's local Special Olympics Guests included members from the program. young athletes who organization and enlightened our viewers on the importance of volunteering for this event and how the Special Olympics works increase the to confidence level of the mentally retarded children who participate.

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Between May 30 through September 30, 1991, WMAR aired 35 regular season Orioles baseball games to a large and enthusiastic viewing audience. It was an emotionally charged year, as the Orioles played out their final season at Memorial Stadium.

Fortunately, those fans were able to follow the action all season long at absolutely no cost because of WMAR's extensive coverage.

One way that WMAR's affiliation with the Orioles served community needs was the benefit for the area's homeless population through Hits for the Homeless. This was a minitelethon which helped fund the organization,

Action for the Homeless. Money was raised by encouraging viewers to call in a pledge based on the number of hits the Orioles had during a designated game. Calls were accepted during a 6:30 pm Hits for the Homeless pre-game telecast as well as throughout the telecast of the July 20, 1991 game. On that night, WMAR helped raise approximately \$70,000.

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On August 25, 1991 at 6:30 pm, a ten week Beat the Pro contest culminated in a Beat the Pro Special, which highlighted winners, sports celebrities and occasional bloopers. Most importantly, the campaign raised \$13,326.00 for the children at the Johns Hopkins Children's Center.

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WMAR has been a champion for the cause of "Jerry's Kids" and on September 1st, starting at 11:25 pm through September 2nd 1991 at 6:30 pm, WMAR carried the 26th Annual Jerry Lewis Telethon to benefit the Muscular Dystrophy Association. WMAR helped raise \$1,060,000 that year.

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#### Page -6-

Providing our viewers with a quality local news source has always been a number one priority at WMAR-TV and one that the Scripps Howard Broadcasting Company has embraced. From May 30, 1991 through September 30, 1991 WMAR-TV broadcast over 349 local news hours.

During 1991, WMAR was a station where this community could turn to for accurate news, information, weather and sports.

New series are an integral part of WMAR's news operation. For example, on August 21st through the 23rd, 1991 WMAR locally produced a 5:00 new series that showcased volunteer efforts in Baltimore. One particular story which aired August 22nd of that year, featured a local volunteer's work at Baltimore County General Hospital who uses his artistic ability to brighten the lives of young patients. Through this series, WMAR applauded the work of local volunteers and therefore encouraged others to take active roles in their community.

On Tuesday, September 24, 1991, during the 6:00 and 11:00 newscasts, WMAR aired several reports called "Surviving the Streets," which offered the community ways to combat rising crime in Baltimore City. A prime-time locally produced Town Meeting aired on WMAR that same evening at 8:00, hosted by anchor Stovall. Throughout the course of the program prominent Baltimore leaders and politicians focused on issues and problems with the criminal justice system, violence on the streets, and welfare fraud. WMAR, through these reports and the town meeting, both planned prior to September 3, 1991, worked to expose the problems Baltimore City faces and offered possible solutions as proposed by city officials.

In an effort to improve service to our viewers, the quality of the workplace for our employees, and to bring the station to a higher level of technical efficiency, the Scripps Howard Broadcasting Company, during the license term, planned and approved the following investments in local production capability.

Page -8-

Equipment	When Planned	Approved	Completed	Cost
5 News Cameras	7/10/91	9/16/91	10/91	\$ 110,000
6 Wireless Microphones	7/10/91	9/16/91	9/91	11,500
4 News Cars	7/10/91	9/16/91	9/91	70,000
2 ENG Vans	7/10/91	9/16/91	11/91	314,585
1 Satellite Receive Dish	7/10/91	9/16/91	12/91	90,000
5 Tripod Heads	7/10/91	9/16/91	9/91	25,000
Library Management System (commercial playback)	em 7/10/91	9/91	2/92	551,320
Morning Show Set	7/10/91	9/91	3/92	27,234
TOTAL:				\$1,999,639

The preceding clips are only a small sample of the issues responsive and community related news and public affairs programming offered over Scripps Howard Station WMAR-TV during the license term.

# ATTACHMENT O

Federal Communications Commission
Necket No. 23-99 Exhibit No. 3
Prosented by Schipp Howard
* Ilantified 10.6.93
Proposition   Received 10.6-93
Rejectel
Revertor Colinhous
Pate 10-6-93
- Al Mil Col. Security and a second security of the second security of the second seco

### JOE BRUND FROM: WPH RE: CAP BUDGET -

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1. Cyclesat installation
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2. TVRO and installation
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3. Two catagory A antennas
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4. Two ENG Vans equiped

√ 362,000

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5. Photographer lockers
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6. Five tripod/head
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7. Six wireless microphone
                                                    10/91 CERSUS APPROVED/ORDERED

✓ 110,000)

8. Five cameras
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9. Soldering station
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10. Four newscars
                                                     9/91
11- ASBBTOS - CER SUNJAFFROND/DESERDY
12. Am News SET/MICS - CER SUN/APPRILED/GENERO 691,000
13, SIGHS. - LER SUB/APPROVED/ORDERED
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Note: The following items are to be expensed 2,000 ~ Equipment bags ( ) -Camera batteries (6) -3,000 CER SUB/APPROVED/ORD/ Battery belts (5) -3,000 =Lighting kits (5)-5,000 -EMC-55 Microphones (10) -3,000 حـ 2,500 Light heads for cams (5) -Rain covers (8) -1,600 20,100 - 100

19048 The above expensed items to be placed on one CER if possible.

FORMAR LIST INCLUDING THESE ITEMS WILL COME FROM KEN MCNAMEE. WHEN POSSIBLE, I NEED ANTICIPATED DATES FOR KEN,

SH3-0919

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Disapproved\_\_\_ Resubmit\_\_\_\_\_

President

NOTES:

STATION IMAR TY

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ITEMS REQUESTED		1
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3) Sachtier radded bag 100	\$ 1975.00	3 1077.00 - 370acc
	\$27525.00	\$23369.00
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Replacement of worn out equipment.		
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they are local and are not in financial trouble.	I would lather acar	WICH CHOIR BINGS
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Person Submitting Joe Bruno	A.	Bruns 10-17-9
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SH3-0921